#### California State Senate

#### SENATOR PATRICIA C. BATES

36TH SENATE DISTRICT

#### Dear Neighbor:

As your State Senator, I am committed to providing the highest quality of public service possible. I want to do everything I can to improve the quality and safety of our community. My job is simple — to respond to your questions and concerns, to make decisions fairly and to put the public's interest first.

When you give me a call, my office will respond promptly, whether it's assistance with a state agency or government forms, or information on current or previous legislation. My office is here to serve your needs.

This brochure outlines some of the services the district office can provide to help you and your neighbors.

I appreciate the opportunity you have given me to represent you in this community and Sacramento. I look forward to working with you to better our neighborhoods, schools and businesses. If I can be of any assistance, please give me a call.

Sincerely,

Patricia C. Bates Senator, 36th District

# "My number one priority is to serve you."

below is Senate District 36 and the location of my District Office:

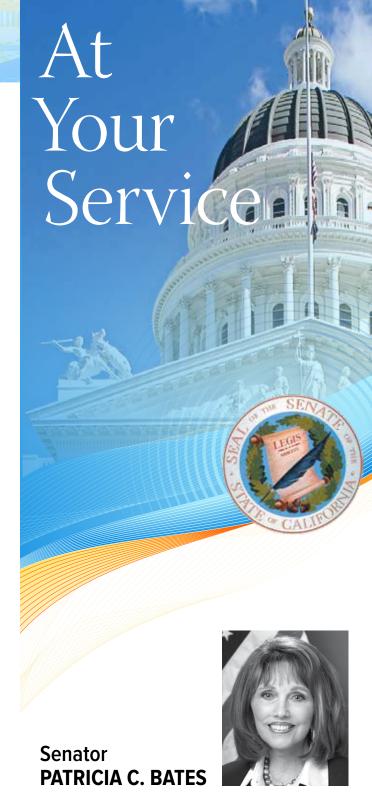


CAPITOL OFFICE State Capitol, Room 4048 Sacramento, CA 95814 TEL 916.651.4036 FAX 916.651.4936

DISTRICT OFFICES
24031 El Toro Road, Suite 201A
Laguna Hills, CA 92653
TEL 949.598.5850
FAX 949.598.5855

169 Saxony Drive, Suite 103 Encinitas, CA 92024 TEL 760.642.0809 FAX 760.642.0814

www.senate.ca.gov/bates



#### Constituent Services

I can assist you if you are having problems in any of these areas:

- Medi-Cal
- Auto insurance
- Consumer complaints
- Unemployment insurance
- Child support and child care
- · Disability insurance
- Department of Motor Vehicles
- Workers' compensation
- Franchise Tax Board
- Government forms and applications
- Complaints about state departments
- Small business assistance





### Legislative Service

I want to know how you feel about issues that I may vote on. Also, if you need information about existing or proposed state laws, please contact my office. I can send you:

- Copies of legislation and laws
- Status of legislation
- Bill summaries by issue area
- Analyses of legislation
- Legislative Counsel opinions on state laws and legal issues
- Legislative Committee rosters
- Information on other legislators and the legislative process

## Community Services

If you have an idea for a local project, or a problem with a state or local agency that is not getting solved, I can help in these ways:

- Mediate between you and government agencies or offices
- Assist you in obtaining funding for local projects, such as bikeways, parks, schools, or senior citizen programs
- Bring state experts into your community for technical assistance or advice on local issues
- Help communicate your concerns to local, state and federal officials
- Bring state administrators into your community so they hear first-hand about local needs
- Visit your neighborhood or group to discuss state legislation or programs

#### **Public Service Information**

Various state agencies print handbooks and brochures on subjects which may be of interest to you. Here are a few examples:

- Consumer protection
- Small business assistance
- Women's rights
- Landlord-tenant rights
- Scholarship opportunities
- Credit discrimination
- Insurance
- Seniors issues
- Child care and child support

